

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re application : Jose Villena et al.  
Serial No. : 09/456,166  
Filed : December 7, 1999  
For : Non-Blocking Expandable Call Center  
Architecture  
Attorney's Docket : CELLIT-003XX  
Examiner : Steven Blount  
Group Art Unit : 2742

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RESPONSE TO OFFICE ACTION

Mail Stop Amendments  
Commissioner of Patents  
PO Box 1450  
Alexandria, VA, 22313-1450

Sir or Madam:

In response to the Office Action dated June 29, 2006, please  
amend the above-identified Patent Application as follows: